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CLIENT NO.: HWEL01-25302  
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*HC*  
PATENT  
*3/11/03*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Brian Parsonnet, et al.  
U.S. Serial No.: 09/474,948  
Filed: December 30, 1999  
For: SYSTEMS AND METHODS FOR REMOTE ROLE-BASED  
COLLABORATIVE WORK ENVIRONMENT  
Group No.: 3623  
Examiner: Romain Jeanty

**RECEIVED**  
FEB 23 2004

**GROUP 3600**

Sir:

**RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.111**

In response to the Office Action dated November 13, 2003, the Applicants respectfully request full allowance of all pending claims.